



November 17, 2008

Dear BrandSource Service Provider:

As you are aware, Warranty Corporation of America (“WaCA”) has previously utilized your organization to perform various equipment repair services on its behalf. In order to continue to utilize your organization as service provider, your organization will be required to accept a new service rate which will apply to all services rendered. Upon execution of this letter agreement in the area designated below, the new service rate for all services performed by your organization will be as follows:

| Labor Rate Sheet (11/1/2008) | |
|---|------------------------|
| Appliances | Flat Labor Rate |
| Freezer | \$136 |
| Refrigerator | \$136 |
| Washer | \$136 |
| Dryer | \$136 |
| Washer/Dryer Combo | \$136 |
| Dishwasher | \$136 |
| Range/Oven/Cooktop | \$136 |
| Microwave | \$136 |
| Microwave (Hood Unit) | \$136 |
| Garbage Disposal | \$136 |
| Compactor | \$136 |
| Window A/C Units | \$136 |
| Sealed Systems | \$305 |
| <i>(All rates are flat, to include Parts, Labor, & Trip Fee's.)</i> | |

As a reminder, all work must be authorized in advance by WaCA. WaCA will not be responsible for payment of any work performed which was not authorized in advance.

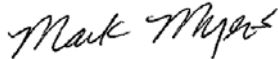
Initials: _____

BrandSource Service Provider
November 17, 2008

If agreeable, please initial the first page of this letter, complete the required information below and execute in the designated area. Please send me both pages of the completed document via facsimile at 770.729.2305 or you may email me a scanned copy to the following email address servicesolutions@waca.com. In the alternative, a signed copy may also be sent by United States mail or courier to me at the address listed below. Once executed, this letter agreement will amend all prior agreements between WaCA and your organization.

Thank you in advance for your assistance. We look forward to continuing our relationship with your organization.

Sincerely,



Mark Myers
Warranty Corporation of America

ACCEPTED BY:

Company: _____

Address: _____

Email Address: _____

Signor's Name: _____ **Title:** _____

Signature: _____ **Date:** _____