

Expert Protection Contact Information

These pages include ALL of the Expert Protection Service Plans sold since April, 2003

Current Appliance & Electronics Full Service Program

Expert Protection major appliance and consumer electronics full service plans from November 11th 2008 to present. Refer to customer phone number or address when calling with questions.

Expert Protection Customer Service Phone:800-543-8890

For all questions changes, material request and concerns contact the Account management Team.

Phone:800-654-8015

Fax:817-785-6156

E-mail:accountmanagement@expertprotection.com

To enter a contract go one line to:www.expertprotectiononline .com

To request Point of sales material:pos@expertprotection.com

Billing Questions:

Contact: Torry Harris torry_harris@warrantech.comPhone817-785-6308 Fax817-785-6707

Claims Payment Questions:

Contact: Deborah Mooreheadclaimsinfo@warrantech.com Phone800-425-2134 Fax817-785-6716

Service Network Questions:

Contact: Robert Gaitan or Sheila Garner servicenetwork@warrantech.com Phone800-544-9510 ext 6177

Fax817-785-6713

Expert Protection major appliance and consumer electronics full service plans sold from January 18th 2006 to November 10th of 2008.

These contracts begin with WEB (WEBxxxxxxxx).

Customer Service Scheduling.....800-930-3986

Service Claims can be faxed800-320-0919

Billing questions regarding claims after 30 days866-289-5169 - or - adjustingquestions@waca.com

To request a change in the contract.....request@waca.com

To cancel a contract: Provide contract number, Customer info, Reason: www.cancellation@waca.com

Website: www.expertprotection.waca.com

1. On line log on to www.expertprotection.waca.com
2. Your User name (All capital letters) is "BR" followed by your AVB ID number, for this example let's use OABC1 as an AVB ID number. Your user name would be BR + OABC1 or BROABC1.
3. Your password (All Capitols) is your AVB ID number followed by "#" and the letter that corresponds to the numeric place in your AVB ID number. Using our example above, OABC1 for your AVB ID number, the password would be "OABC1#A". If the numeral was 2 the letter would be B, if numeral was 3 the letter would be C and so on.

