



**SERVICE PLANS & ELIGIBLE PRODUCT TABLE**  
**Effective April 6, 2009**

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**To be eligible for coverage, all products must have a minimum 90-days parts and labor coverage from the manufacturer.**

**APPLIANCE - MISC REPLACEMENT PLAN - CARRY-IN SERVICE**

*This Plan covers a single product and provides over-the-counter exchange and is designed for small "countertop type" or "low dollar amount" appliances located in a residential single-family household and retail under \$500. Any product listed as an eligible product under the SINGLE APPLIANCE PLAN is eligible for coverage under the APPLIANCE – MISC REPLACEMENT PLAN. This Plan is limited to one replacement and does not cover trip, labor, or shipping; or any Special Features, Benefits or Options (i.e. Food Loss, Power Surge, etc.)*

**SINGLE APPLIANCE - CARRY-IN SERVICE**

*This Plan covers a single product and provides carry-in service for small "countertop type" appliances located in a residential single-family household.*

Eligible Product Description	Eligible Product Class	Eligible Product Description	Eligible Product Class
AIR PURIFIER	HAP	HUMIDIFIER	HHM
BEVERAGE CENTER	WBC	ICE CREAM/YOGURT MACHINE	HIC
BLENDER	HBL	IRON	HIR
BREAD MACHINE	HBM	JUICER	HJU
COFFEE MACHINE	HCM	MICROWAVE OVEN	WMO
COFFEE MAKER/TOASTER/GRIDDLE	WAK	MICROWAVE/COFFEE MAKER	WMC
COFFEE/ESPRESSO COMBO MACHINE	HCE	MINI KITCHEN BAKE/ROAST/BROIL	WMK
COFFEE/ESPRESSO/CAPPUCCINO MACHINE	HCC	ROOM AIR CONDITIONER	WAC
COMPACT REFRIGERATOR	WCR	ROTARY IRON	HRI
DEEP FRYER	HDF	ROTISSERIE	HRO
DEHUMIDIFIER	HDH	SANDWICH/PIZZA MAKER	HSW
ELECTRIC CAN OPENER	HCO	SLOW COOKER	HCR
ELECTRIC GRIDDLE	HEG	SPACE HEATER	HSH
ELECTRIC KNIFE/SLICER	HEK	STEAMER/RICE COOKER	HST
ELECTRIC SKILLET	HES	TEA/WATER KETTLE	HWK
FAN	HFA	TOASTER	HTR
FLOOR POLISHER	HFP	TOASTER OVEN	HTO
FOOD GRINDER	HFG	VACUUM	HVC
FOOD PROCESSOR	HFD	VACUUM (WET & DRY)	HWV
HAND BLENDER	HHB	WAFFLE MAKER	HWM
HAND MIXER	HMH		

**SINGLE APPLIANCE OR APPLIANCE PACKAGE PLANS - ON-SITE SERVICE**

*The Single Appliance Plan provides on-site service for a single "Major Appliance" product located in a residential single-family household.*

*The Appliance Package Plans provide on-site for 2 to 5 "Major Appliance" products (depending on Plan purchased) located in a residential single-family household. No more than two of any single type of product will be covered under an Appliance Package Plan and all products must be located at the same residential address.*

Eligible Product Description	Eligible Product Class	Eligible Product Description	Eligible Product Class
BEVERAGE CENTER	WBC	RANGE/OVEN	WOR
COFFEE MACHINE	HCM	RANGEHOOD	WRH
COFFEE/ESPRESSO COMBO MACHINE	HCE	REFRIGERATOR/FREEZER	WRF
COFFEE/ESPRESSO/CAPPUCCINO MACHINE	HCC	REFRIGERATOR - DIMACHAE	WKR
COMPACT REFRIGERATOR	WCR	ROOM AIR CONDITIONER	WAC
COOKTOP	WCT	TRASH COMPACTOR	WTC
DISHWASHER	WDW	WALL OVEN - DOUBLE	WDO
DRAWER REFRIGERATOR	WRD	WALL OVEN - SINGLE	WSO
DRYER	WDR	WALL OVEN - TRIPLE	WTO
FREEZER	WFR	WARMING DRAWER	WHD
GARBAGE DISPOSAL	WGD	WASHER	WWM
GRILL - ELECTRIC OR GAS	HBB	WASHER/DRYER COMBO	WWD
HOT WATER DISPENSER	WHW	WASHER/DRYER "ALL IN ONE"	WDA
ICEMAKER	WIM	WASHER DISPENSER PEDESTAL	WPD
MICROWAVE OVEN	WMO	WATER SOFTENER	WSR
MICROWAVE / CONVECTION OVEN	WOM	WINE COOLER	WWC



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**MISC ELECTRONICS REPLACEMENT PLAN - CARRY-IN SERVICE**

*Any product listed as an eligible product under the ELECTRONICS PLAN and retails under \$500 is eligible for coverage under the MISC ELECTRONICS REPLACEMENT PLAN. This Plan is limited to one replacement, and does not cover trip, labor, or shipping; or any Special Features, Benefits or Option Power Surge, Lamp Protection, etc.)*

**MISC ELECTRONICS REPAIR PLAN - CARRY-IN / DEPOT / ON-SITE SERVICE**

*This Plan provides carry-in, depot or on-site service depending on the product(s) to be covered. This Plan is designed to cover Home Audio Products, Home Video Products, LCD Flat Panel TV's, CRT TV's (non-projection), LCD or CRT TV/Video Combos located in a residential single-family household.*

*This Plan excludes Plasma TV's, LED TV's, Laservue TV's, Rear Projection TV's, and Projectors.*

<b>Eligible Product Description</b>	<b>Eligible Product Class</b>	<b>Eligible Product Description</b>	<b>Eligible Product Class</b>
AMPLIFIED SPEAKERS/SUBWOOFER	AAS	HARD DISK RECORDER	VHD
AMPLIFIER	ASP	HDTV CONVERTER/DECODER	THC
AUDIO HEADPHONES	AHP	HOME THEATRE SPEAKER PACKAGE	AHS
AUDIO KEYBOARD	AKB	IPOD CLOCK RADIO	AIR
AUDIO SPEAKERS	ASP	IPOD DOCK CONNECTOR	AIC
AUDIO TURNTABLE	ASC	KARAOKE SING A LONG MACHINE	AKS
AUDIO/VIDEO COMPONENT	AVC	LCD FLAT PANEL TELEVISION	TLC
CAMCORDER - DIGITAL	VCD	MICRO AUDIO SYSTEM	AMC
CAMCORDER - NON-DIGITAL	VCC	MINI AUDIO SYSTEM	AMN
CAMERA - DIGITAL STILL	VDC	MINI DISC	AMD
CAMERA - NON-DIGITAL	PCM	MP3 PLAYER/IPOD	AMP
CD / CASSETTE COMBO	ADC	MULTIMEDIA PLAYER/RECORDER	AMM
CD WALKMAN	AWC	NETWORK MUSIC PLAYER	ANP
COMPACT DISC	ACD	PORTABLE RADIO	PRD
COMPACT STEREO	ACS	PORTABLE XM SATELLITE RADIO	ASR
COMPACT STEREO W/ CD	ACC	PRE-AMPS	ASC
COMPUTERIZED GAME	PCG	PRE-PKGD HOME THEATER SYSTEM	ATS
CRT TV - 21" TO 27"	TVC	PROJECTION SCREEN	APS
CRT TV - DIRECT VIEW 28" T	TVD	RECEIVER	ASC
CRT TV - UP TO 20"	TVP	REMOTE CONTROL DOCKING STATION	ARD
CRT TV/DVD COMBO	VDT	SPKRS(POWERED,IN-WALL,OUTDOOR)	ASP
CRT TV/DVD/VCR COMBO	VVT	STABILIZER	ASC
CRT TV/VCR (21"-27") COMB	VVC	STEREO BOX	ASB
CRT TV/VCR (UP TO 20") CO	VVP	STEREO BOX W/ CD	ASD
DIGITAL AUDIO TAPE PLAYER	ADT	SURGE PROTECTOR	ASG
DIGITAL MEDIA/MUSIC MANAGER	ADM	TELEPHONE - CORDED	PTT
DIGITAL PHOTO FRAME/ALBUM	VPF	TELEPHONE - CORDLESS	PTC
DIGITAL SATELLITE RECEIVER	DSR	TELEPHONE ANSWERING MACHINE	PAM
DIGITAL SATELLITE SYSTEM	DSS	TOUCH SCREEN CONTROL PANEL	ATP
DIGITAL VIDEO RECORDER	VTV	UNIVERSAL REMOTE CONTROL	ARC
DVD HOME THEATER SYSTEM	ATS	VIDEO CASSETTE RECORDER	VCR
DVD PALM THEATER	VPT	VIDEO GAME CONTROLLER	VGC
DVD PLAYER/RECORDER	VVD	WALKMAN	AWK
DVD/VCR COMBO	VDU		



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**PLASMA TELEVISION PLAN - ON-SITE SERVICE**

*This Plan covers a single product and provides on-site service and is designed for Plasma TV's, LED TV's and Laservue TV's located in a residential single-family household.*

<b>Eligible Product Description</b>	<b>Eligible Product Class</b>	<b>Eligible Product Description</b>	<b>Eligible Product Class</b>
PLASMA TELEVISION	TPT	LED PROJECTION TV	TLE
PLASMA W/BUILT IN DVR	TPV	LASERVUE PROJECTION TV	TLU

**MICRO DISPLAY PLAN - ON-SITE SERVICE**

*This Plan covers a single product and provides on-site or depot service and is designed for Micro Display Rear Projection TV's, Projectors, and CRT Projection TV's located in a residential single-family household.*

<b>Eligible Product Description</b>	<b>Eligible Product Class</b>	<b>Eligible Product Description</b>	<b>Eligible Product Class</b>
CRT PROJECTION TV - 36" &	TVB	LCD PROJECTION TV	TLB
CRT PROJECTION TV/DVD COM	TCD	LCD PROJECTOR	TLD
D-ILA PROJECTION TV	TDA	LCOS PROJECTION TV	TLS
D-ILA PROJECTOR	TDD	LCOS PROJECTOR	TPL
DLP PROJECTION TV	TDL	LIFI PROJECTION TV	TLF
DLP PROJECTOR	TDP		

**CUSTOM HOME THEATER PLAN**

*The Custom Home Theater Plan covers any Home Audio, Video or Television products listed under the ELECTRONICS PLAN, PLASMA TV PLAN or MICRO DISPLAY PLAN. This Plan is designed for a Home Theater or Multimedia Room located in a residential single-family household.*

**LAMP PROTECTION PLAN**

*This plan covers a single lamp replacement for D-ILA, LCoS, DLP, or LCD Rear Projection TV's or Projectors located in a residential single-family household.*

<b>Eligible Product Description</b>	<b>Eligible Product Class</b>	<b>Eligible Product Description</b>	<b>Eligible Product Class</b>
D-ILA LAMP	TLA	LCoS LAMP	TLO
LCD LAMP	TLL	DLP LAMP	TLZ



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**MOBILE ELECTRONICS PLAN**

*This Plan provides carry-in service and is designed for Mobile Electronics (Audio & Video) located in a single personal automobile.*

*This Plan includes removal & reinstallation after the manufacturer's warranty expires. R&R must be performed by a professional installer/de-installer.*

<b>Eligible Product Description</b>	<b>Eligible Product Class</b>	<b>Eligible Product Description</b>	<b>Eligible Product Class</b>
CAR ALARM SENSOR	CAZ	CAR MONITOR - UNIVERSAL	CMU
CAR ALARM SYSTEM	CAS	CAR MONITOR - VISOR	CMV
CAR AMPLIFIER	CAM	CAR NAVIGATIONAL SYSTEM	CNS
CAR ANTENNA	CAN	CAR POWER INVERTER	CPI
CAR AUDIO EXPANSION MODUL	CAE	CAR RADAR DETECTOR	CRD
CAR CAPACITOR	CCZ	CAR RADIO INTERFACE	CRI
CAR CASSETTE RECEIVER	CAR	CAR REMOTE STARTER	CMT
CAR CD PLAYER/CHANGER	CCD	CAR SATELLITE RADIO	CSX
CAR CD/CASSETTE RECEIVER	CCC	CAR SATELLITE RADIO TUNER	CSI
CAR CD/MP3 RECEIVER	CAP	CAR SCANNER	CSC
CAR DVD NAVIGATIONAL SYST	CDN	CAR SECURITY CAM (NON-REAR VIEW)	CCS
CAR DVD PLAYER/RECEIVER	CDD	CAR SECURITY CAM (REARVIEW)	CRV
CAR HANDS FREE KIT	CHK	CAR SPEAKERS	CSP
CAR HD TUNER	CHD	CAR SUBWOOFER	CSW
CAR IPOD DOCK CONNECTOR	CIC	CAR TOUCH SCREEN	CTS
CAR MINI DISC RECEIVER	CMD	CAR VIDEO CASSETTE PLAYER	CSV
CAR MONITOR - FLIPDOWN	CMF	CAR VIDEO IN A BAG	CBV
CAR MONITOR - HEADREST	CMR	CAR VIDEO INVERTER	CIV
CAR MONITOR - IN DASH	CMI	MOBILE AUDIO HEADPHONES	CHP
CAR MONITOR - OVERHEAD	CMX	SATELLITE RADIO DOCKING STATION	CSD

**COMPUTER / LAPTOP PLAN**

*This Plan provides carry-in or depart service and is designed for a Computer System located in a residential single-family household or small business setting.*

*Desktop Systems include a Tower, Monitor, Speakers, Keyboard, Mouse, Fax and Scanner.*

<b>Eligible Product Description</b>	<b>Eligible Product Class</b>	<b>Eligible Product Description</b>	<b>Eligible Product Class</b>
CPU - CENTRAL PROCESSING	OPU	INPUT DEVICE - KEYBOARD	OKB
COMPUTER - DESKTOP SYSTEM	OGC	INPUT DEVICE - MOUSE	OMS
COMPUTER - LAPTOP/NOTEBOOK	OLC	LAPTOP DOCKING STATION	ODS
COMPUTER - TABLET PC	OTP	MODEM - INTERNAL FAX	OMM
COMPUTER SPEAKERS	OSP	MONITOR - DESKTOP	OPM
FACSIMILE MACHINE	OFM	MONITOR - LCD FLAT PANEL	OLM