



Haier
Official Sponsor

Karl Lassig - Vice President Service 800-461-8890 x 4014
Aaron Gal - Director of Technical Service 800-461-8890 x 4157
agal@haieramerica.com
Jeff Pinsky - Customer Service Manager 800-461-8890 x 4028
Diane Kane - Returns Manager 800-461-8890 x 4206
Mark Vodery - Part Escalations 800-461-8890 x 4050
mvodery@haieramerica.com

APPLIANCE

AFTER SALES SERVICE & SUPPORT

Live Call Center

24/7/365

Operators in English, Spanish and French
877-337-3639

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Claims Administration through Service Bench

On-Line Warranty Claims Submission, Timely Claims Processing
EFT Available for Warranty Claims Payments
866-814-3633

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Technical Support Assistance

800-461-8890 x 3

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Service Website

Service Manuals, Schematics, Parts Lists, Technical and Parts Bulletins, Owners Manuals
<http://service.haieramerica.com>

Parts Distribution Network

Part Linx Provides: Full Visibility and Control of Parts Inventory
Accurate Ship Dates for Back Ordered Parts
For Servicicers: www.PartLinx.com
For Consumers: www.partsquik.com/haier
800-313-8495

Returns Department Customer Service (RA's)

8:30am – 5pm est. Monday thru Friday
Operators in English, Spanish
800-461-8890 x2 x2

Returns Department Fax# - (732)-661-9774

Returns Department E-mail RA@haieramerica.com

Return Authorization Forms Furnished upon request

Return Authorization must be obtain before returning any products