



On-Site Service Business Management Training Program Registration Form

The Brand Source Service On-Site Service Management Training Program is a four stage, on-site in-depth review of your service operations. This program is designed to evaluate current processes, technology and profitability. The program provides a written action plan which includes recommended proven best practices that are designed to sustain and increase profitability and controlled growth.

Stage 1: Information Gathering

Check

An in-depth information gathering process designed to determine key facts about the current service business operations.

Fee:
\$500.00

Timeline:
Approximately 3 weeks prior to Stage 2

Stage 2: Audit

Check

An on-site audit of the service business current operations including evaluation of staff, processes, costs, pricing policies and gross margin contributors. The audit will deliver a written action plan of recommended proven best practices designed to sustain and increase profitability and controlled growth.

Fee:
\$3000.00 plus consultant's travel expenses*

Timeline:
Two days consultant on-site, one week off site

Stage 3: Implementation

Check

Implementation of the recommended action plan and process improvements following approval by company principal. Activities include preparation of corrected inventory, accounting practices, customer service policies and procedures. Systems and staff will be training and monitored to ensure results.

Fee:
\$2500.00 per week plus consultant's travel expenses*

Timeline:
A week by week consultant on-site oversight of the company's implementation of the recommended action plan and process improvements.

Stage 4: Maintenance

Check

Quarterly review and maintenance ensuring the business is achieving desired key performance indexes and profits while setting new goals. In a peer group setting the service manager will have the opportunity to learn from colleagues and gain valuable input and solutions to common industry issues found in individual businesses. Peer groups are a mutual-help learning experience that supports the sharing of ideas and resources.

Fee:
\$500.00

Timeline:
Two days per quarter dealer principal off-site in peer group setting

Store name: _____ Contact: _____

Address: _____

City: _____ State: _____ ZIP: _____

Email address: _____ Phone: (____) _____ - _____

Payment method: MasterCard Visa Discover AMEX Amount Due: \$ _____

Card number: _____ Exp. Date: _____

Name as it appears on card: _____

Fax form to (714) 502-9627

or mail with payment to 100 S. Anaheim Blvd. #250, Anaheim, CA 92805